

# **Features**

ı	PLANNING	SCHEDULING	REPORTING	TRAINING		ANALYSIS
	Sales   Content	Distribution	Sales   Visit	Product	Reports	Data Driven Decisions
	Heuristic		Real-Time Work in Offline Mode		Cumulative/Heuristics	
•	✔ Plan monthly and daily activities follow-ups		✓ Find out deviations, reasons for skipping doctor visits and verify if MRs regularly visit stockist		✓ Quick Feedbacks from MRs about doctor visits and products	
	✓ Know location of your medical representatives in real time and optimize their deployment		✓ Saves time of MRs by automatically generating daily activity reports and not filling them manually		✓ Profile, Target and Measure Performance of Medical Representatives	
	TOTAL STATE OF THE PARTY OF THE		11 Doctors Visits 6 Skipped Visits 5 Messages Show My Calendar		Each board of the second of th	
	PRE-SALES		ON-FIELD		POST-SALES	

# **Cuztomise Mobile Application**

## **Works Offline**

Works offline, fast and syncs automatically without any intervention

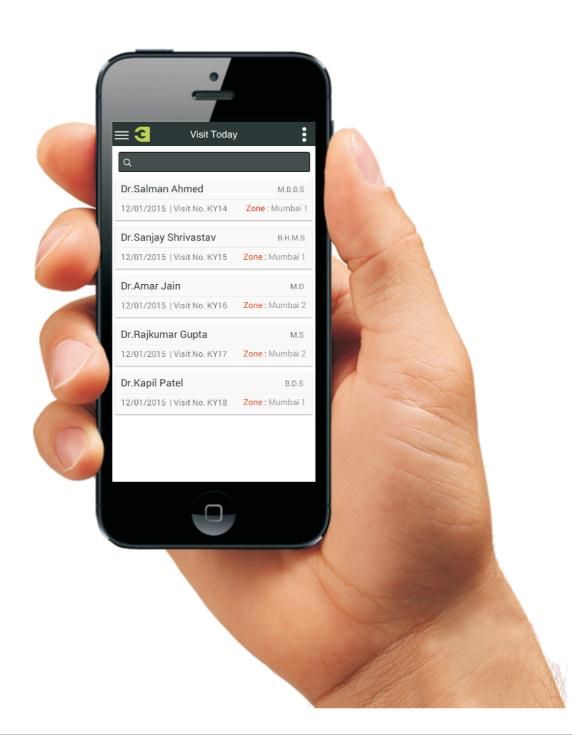
## **Sales Tracking**

Ground Sales managed in a very easy and intuitive manner

## **Focus On Sales**

Saves time by automatically generating daily activity reports and not filling them manually

- ✓ Cuztomise can easily handle the scale up to 100,000 MRs, providing a consistent performance. We have a great support and operations team
- ✓ Our system can be easily integrated with SAP, Salesforce and other popular CRM, Invoicing and other ERP applications
- ✓ Cuztomise uses bank-grade security, securing your data and encrypting it over network



# Featurelist

Fea	tures	📫 當 Mobile	<b>⊕ Web</b>
0	Tour Planning	<b>✓</b>	<b>✓</b>
Ż	Daily Call Reports	<b>✓</b>	<b>✓</b>
Š	Expense Reporting & Management	<b>✓</b>	<b>✓</b>
Ø	Secondary Sales	<b>✓</b>	<b>✓</b>
*	Campaigns	<b>✓</b>	<b>✓</b>
2	HRMS (Leaves & Appraisals)	<b>✓</b>	<b>✓</b>
<b>F</b>	Products & Promotions	<b>✓</b>	<b>✓</b>
<u>::!!:</u>	MIS Reports		<b>✓</b>
Q	Geotagging	<b>✓</b>	<b>✓</b>
- <b>F</b>	Integrations (API Based)		<b>✓</b>
	Master Data Management		<b>✓</b>
<b>2</b> 0	Quiz (Learning Module)	<b>✓</b>	<b>✓</b>
•	Internal Communication	<b>✓</b>	<b>✓</b>

## Case Studies



# Pharmaceutical Company Gains Sales Edge with Help from Cuztomise Solution



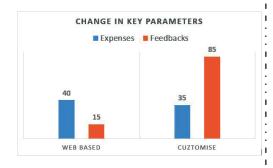
**Industry: Pharmaceuticals** 

**Region: West India** 

MR Size: 80+

**Solution: Cuztomise Pharma** 

**Implemented: November 2014** 



Kapeetus Medicorp is a leading pharmaceutical company based out of Ahmedabad in India. It has shown tremendous growth since its inception in 2002, having a portfolio of more than 200 drugs in market as of today.

#### **Problem**

Kapeetus currently employs 80 Medical Representatives across 5 states in India and is growing continuously. With high growth, they were facing challenge to keep track of their on-field sales operations. They tried many products including leading web based reporting tool, but they found the solution incomplete. There main problems were:

- No way to know about what happened during a doctor visit
- Huge expenses were incurred due to false reporting

#### Solution

Cuztomise provided Kapeetus it's Pharma Solution which allowed Kapeetus to track their sales efforts in real time. With our Android and Windows applications, management not only gets current locations of their representatives but also gets vital field data which was inaccessible to them previously. Their field reps work in most interior locations which does not have any connectivity. Cuztomise allows them to work in offline mode and data is synced as soon as they get connectivity.

#### ROI

With Cuztomise they were able to cut down their Operational Expenses by 12.5% right from the first month of implementation. With the new system, there was a whopping increase of 70% in visits with feedbacks as compared to previous figures.



Sanjay Jain

Founder
Kapeetus Medicorp

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# **Impact**



## Valuable Real-Time Data

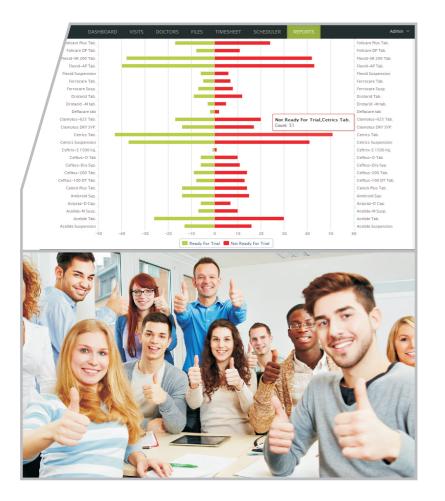
Get complete information about doctors' feedback on your products out there in market

- ✓ Quick Reporting, it takes 30 secs to submit report about a visit
- Get valuable feedback about visits as soon as the visits are done

# **Increase Profitability**

Get a clear insight on actual expenses of your Medico Sales which results in substantial savings

- ✓ Mobile Application makes sure that false reporting is impossible
- ✓ Every Single expense of an MR can be verified



# **Deep Insights of Field Performance**

Easily profile, target and measure performance of Medical Representatives with interactive charts

- Allows mapping of doctors with products for focused marketing
- Analytics and Reports of every single Field Employee updated constantly

# **Training On-the-go**

Utilize the waiting time of field professionals in building their knowledge and awareness

- ✔ Professionals are updated with product literature
- Substantial increase in the utilisation figures of sales employees



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